



INSPIRING GLOBAL INTEROPERABILITY
AND ENHANCING PUBLIC SAFETY

CC:IPS

AGENDA

14TH FEBRUARY 2023

1.0 INTRODUCTIONS AND WELCOME

- 1.1 Introduction of any new group members
- 1.2 Any apologies for absence
- 1.3 Agreement of Agenda
- 1.4 Review of Action Log

2.0 REPORTS

No reports

3.0 DISCUSSION POINTS

- 3.1 Introduction and discussion with Trey Forgety from Apple.
- 3.2 Discussion on the operational impact of video in a call centre.
- 3.3 Discussion topic: The OAS Technical Group on Emergency and Security Services issued a recommendation for its members to develop special procedures for handling calls and reports from victims of gender-based violence and domestic or family violence. Ideas on how to address this topic in an event.

4.0 ANY OTHER BUSINESS

Date(s) of next meeting(s):

14th March 2023 Zoom Virtual