CC:IPS

AGENDA

11TH APRIL 2023

AGENDA

1.0 INTRODUCTIONS AND WELCOME

1.1 Introduction of any new group members and Guests

1.2 Any apologies for absence

1.3 Agreement of Agenda

1.4 Review of Action Log

2.0 REPORTS

No reports

3.0 DISCUSSION POINTS

3.1 Update on CSET (Cyber Security Evaluation Tool) Provided by Guest attendee James Jarvis.

3.2 Update on the operational impact of video in a call centre and meeting at the EENA conference.

Meeting Room: Lili Novy Room
Date: Day 2 – 20th April
Time: 9 to 10am

4.0 ANY OTHER BUSINESS

4.1 Cyber Security Update provided by Billy Bob Brown.

Date(s) of next meeting(s):

9th May 2023 Zoom Virtual