



Guiselle Mejía Chavarría
Director
Emergency System 9-1-1
Costa Rica

Ms. Mejía Chavarría was appointed Director of the Emergency System 9-1-1 in February 2016. Since then, she was involved in the process and approval of the Law No. 9547, as an amendment to Law No. 7566, which stipulated the Creation of the Emergency System 9-1-1. Ms. Mejía Chavarría has also played a crucial role in strengthening the financial situation of Costa Rica's 9-1-1 System. She has also been working to consolidate the System's national and international presence.

Ms. Mejía Chavarría has 30 years of professional experience in the public sector, of which 22 took place at the Costa Rican Electricity Institute (ICE, for its Spanish acronym). Between 2011 and 2015 she excelled as ICE's Director of Wholesale Management. In that position, she was responsible for the negotiations and contracts of access and interconnection of fixed and mobile networks, virtual mobile operations, and scarce infrastructure.

Ms. Mejía Chavarría holds a Bachelor's degree in Economics and a Master's degree in Business Economics, both from the University of Costa Rica (2001). She then obtained two postgraduate degrees, one from ADEN Business School's Senior Management Program (2009), and the other in Management of Strategic Telecommunications from the International Telecommunication Union (ITU) (2014). Also from ADEN Business School, she also obtained a Specialization in Management Skills (2016).



Alfredo Arredondo
IT Director
National System for Emergency and Security Response 9-1-1
Dominican Republic

Mr. Arredondo has more than 20 years of experience in the management of technology departments of important companies and institutions, developing technology management as a strategic factor for competitiveness and innovation. Previous to his current position, he was IT Senior Director for Altice, a telecommunication's company in the Dominican Republic.

He is the Coordinator of the Master's Degree on Information and Communication Technology Management at the *Universidad del Caribe* (UNICARIBE).

Mr. Arredondo is a Systems' Engineer from the *Pontificia Universidad Católica Madre y Maestra*, and holds an MBA from Barna Management School.



Isaac Rodríguez
Video Surveillance Director
National System for Emergency and Security Response 9-1-1

In his current position, Mr. Rodríguez plans, executes and controls video surveillance operations and projects, enhancing existing resources to maintain the system in optimal conditions to support public safety actions and emergency response.

He is a highly-experienced professional in the security and technology areas with a focus on creating synergies between both. In the public sector, as a member of the Armed Forces, Mr. Rodríguez has served in the areas of engineering and air rescue. He is also a firefighter, having held positions as basic instructor, incident command, zonal supervision and the Directorate of Information Technologies of the Eastern Santo Domingo Fire Department. He has been a security and technology advisor for companies, as well as manager and executive of renowned companies in the telecommunications industry, including AT&T and Huawei.

Mr. Rodríguez is a Political Scientist with a specialization in National Security and a concentration in the Caribbean, from Florida International University. He is also a lawyer with a Master's degree in Educational Management. In addition, Mr. Rodríguez also holds a degree in applied science for nuclear engineering technology. This training commenced at the U.S. Navy Nuclear Power School and concluded at Thomas Edison State College. He is currently pursuing a second Master's degree in Defense and National Security at the Superior Institute for Defense.



Edgar Brito
Planning and Investment Director
Integrated Safety Service ECU 911
Ecuador

Mr. Brito's main responsibilities in his current position include drafting the annual general budget, based on the specific needs of each technical area; developing and implementing the annual operative plan in accordance to the general budget; coordinating the technical areas to achieve the goals of the operative plan; designing strategic projects in order to get a better investment budget; and developing and monitoring the execution of the annual procurement plan in each area.

Previously Mr. Brito worked as the Strategic National Coordinator of Corporate Alliances, fundraising for SOS Children's Villages. He has served as Minister Advisor for Urban Development and Housing, Rural Development, and Production, Employment and Competitiveness. He has also served as coordinator and planning director of the metropolitan public agency for mobility and public works. As manager he worked for the *Casona Los Olivos* Group and the Corporation to Promote Exports and Investments.

Mr. Brito has a BA in Foreign Languages Applied to International Relations and Business from the *Pontificia Universidad Católica* of Ecuador.