

## Inter-Institutional Exchange on KM Experiences and Lessons Learned during COVID-19

Thursday, September 3

3:30 pm – 5:20 pm

Webex platform

### AGENDA

Sign-on and technical check	3:15 – 3:30 pm
<b>Call to order &amp; House rule</b>	
Patrick Burkhalter, World Bank	3:30 – 3:32 pm
<b>Opening and welcome</b>	
Gonzalo Koncke, Chief of Staff of the OAS Secretary General	3:32 – 3:40 pm
<b>Institutional Presentations: Part 1</b>	
OAS: Piedad Moreno, KM Chief, Mission to Support the Peace Process in Colombia	3:40 – 3:50 pm
IMF: Susan Marquardt and Robert Loo, Knowledge Unit	3:50 – 4:00 pm
Q&A	4:00 – 4:10 pm
<b>Institutional Presentations: Part 2</b>	
PAHO: Eliane Pereira dos Santos, Regional Advisor – Knowledge Management and Networks	4:10 – 4:20 pm
IFC: Daniel De la Morena, Global Head of Knowledge Management	4:20 – 4:25 pm
IFC: David Samso Aparici, Senior Learning Officer	4:25 – 4:30 pm
Q&A	4:30 – 4:40 pm
<b>Institutional Presentations: Part 3</b>	
IADB: Fernanda Camera, Senior Knowledge and Learning Specialist	4:40 – 4:50 pm
WB: Pascal Saurer, Sr. Knowledge & Learning Officer	4:50 – 5:00 pm
WBG: Bruce Summers, Premium Advisory Services Consultant for the Communities Reinvented Team	
Q&A	5:00 – 5:10 pm
<b>Wrap-up</b>	
Patrick Burkhalter, World Bank	5:10 – 5:15 pm
<b>Next steps &amp; Closing</b>	
Denise Goolsarran, OAS' Strategic Counsel for Organizational Development & Management for Results	5:15 – 5:20 pm