

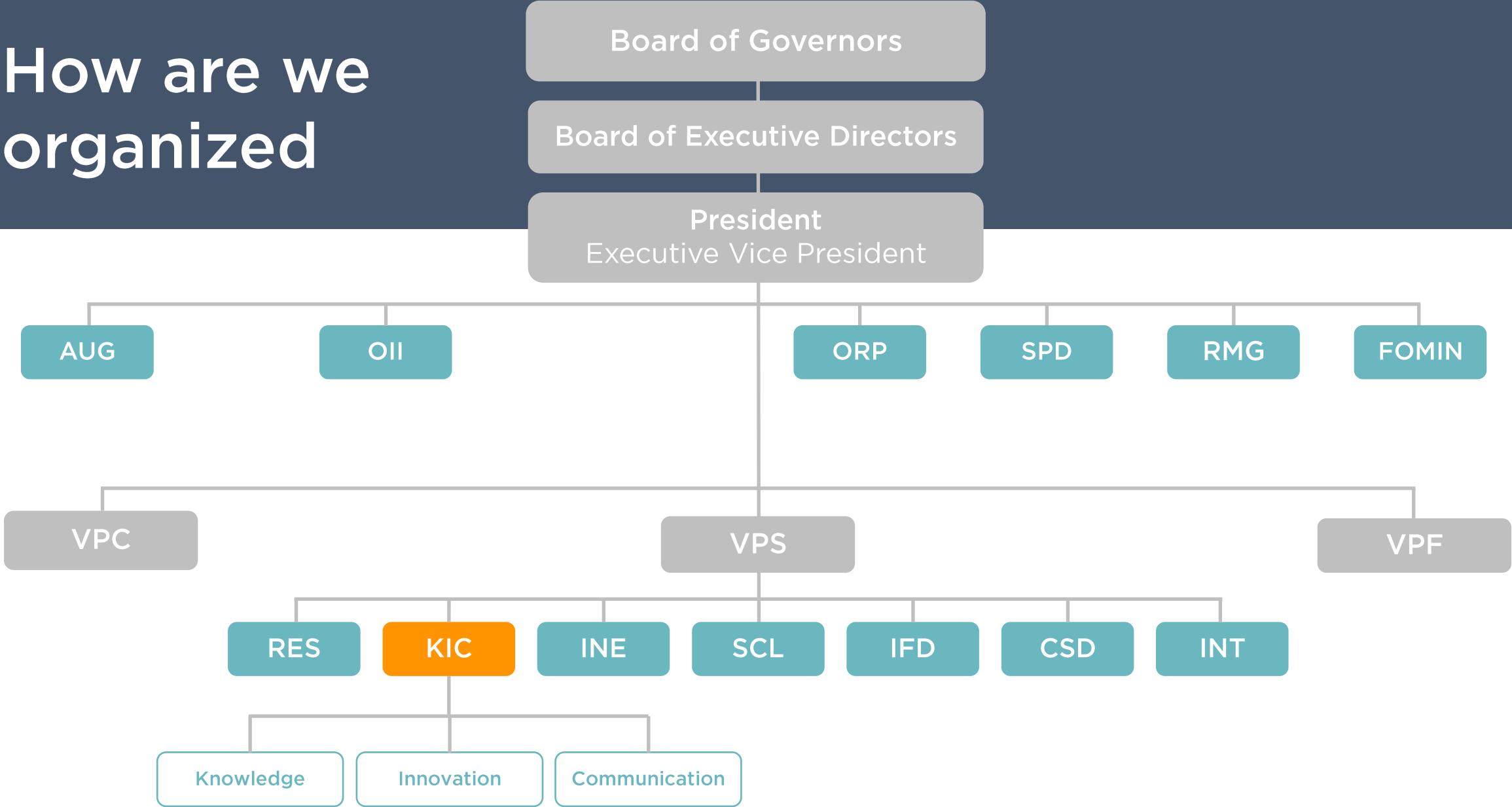
Inter-Institutional Knowledge Exchange

KM LESSONS LEARNED AND EXPERIENCES DURING COVID-19



Fernanda Camera
Senior Knowledge and Learning Specialist, IDB
Sep 3, 2020

How are we organized





01 PROVIDE A ONE-STOP-SHOP

Coronavirus Hub: a knowledge platform

iadb.org/coronavirus

- Publications
- Events
- Courses
- Blogs
- Others

344,088

PAGEVIEWS



02 BUILD CAPACITY

Equip the team with the necessary tools

We designed trainings on online facilitation and several collaboration tools



03 BOOST OPEN KNOWLEDGE

Online training and events

VIRTUAL EVENTS



292

PARTICIPANTS



171K

GROWTH RATE



3.6x

#MovingonlineBID



PAGE VISITS



87K+

TRAININGS



10K+

PARTICIPANTS

WEBINARS



2,5K+

PARTICIPANTS

04 FOSTER KNOWLEDGE EXCHANGE ON EXECUTION CHALLENGES

Superheroes of Development 2020 Covid-19 edition

88

SHARED
CASES



7%

GROWTH
RATE



4

EXECUTING
AGENCIES
AWARDED

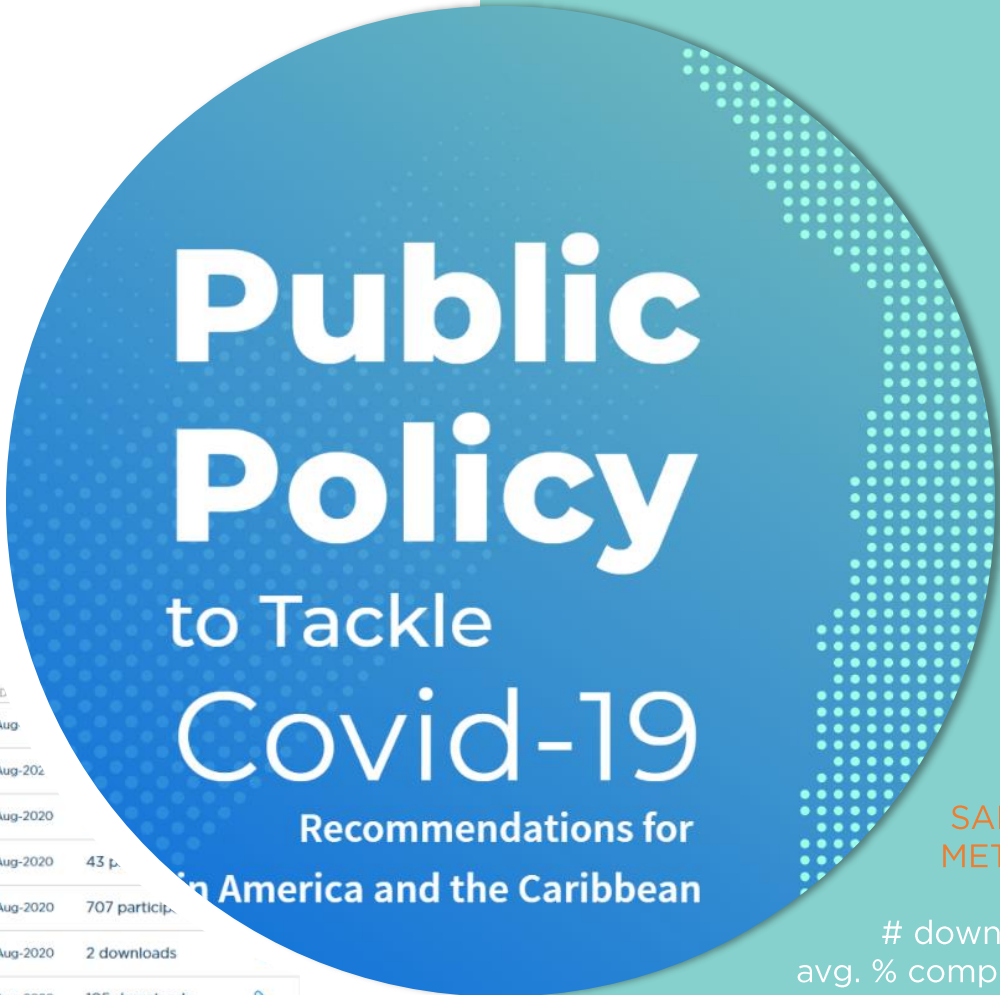


05 TRACK KEY INDICATORS

Publications, dashboards and audience's needs

The screenshot shows the IDB COVID-19 Knowledge Catalog dashboard. The top navigation bar includes the IDB logo and the title 'COVID-19 KNOWLEDGE CATALOG'. Below this, there are dashboard filters for platform, product name, department, and product date. The main content area features a summary of key indicators: 85 Publications, 538K Downloads, 277 Virtual Events, and 166K Participants. A table of 'LATEST RELEASED PRODUCTS' is visible below, with columns for Product Name, Department, and Program. Two orange callout circles highlight the '85 PUBLICATIONS ON COVID-19' and '538k DOWNLOADS' metrics.

PRODUCT NAME	DEPARTMENT	PROG.
PANEL: SUPERHÉROES DEL DESARROLLO	VPS/KIC/KLD	25-Aug
FOCUS ON THE AMERICAS 2020: NO WATER: CLIMATE CHANGE IN THE P...	VPS/INE/WSA	25-Aug-202
FOCUS ON THE AMERICAS 2020: CITY: SECURING WA...	VPS/INE/WSA	25-Aug-2020
AGROECOLOGÍA Y SEGURIDAD ALIMENTARIA EN AMÉRICA LATINA Y EL CARIBE	CSD/HUD	25-Aug-2020 43 p...
MULTILATERAL COOPERATION WITH ROBERTO CALVO	E/PRE	24-Aug-2020 707 partici...
LAS CÁRCELES Y LA SALUD PÚBLICA EN AMÉRICA LATINA Y EL CARIBE	VICS	24-Aug-2020 2 downloads
COVID-19: THE IMPACT OF THE PANDEMIC ON THE ECONOMY OF AMERICA LATINA AND THE CARIBBEAN	CB/CCB	24-Aug-2020 105 downloads
AGROECOLOGÍA Y SEGURIDAD ALIMENTARIA EN AMÉRICA LATINA Y EL CARIBE	/CSD/HUD	24-Aug-2020 44 participants
VIOLENCE AGAINST THE CARIBBEAN	VPS/SCL/GDI	22-Aug-2020 1 downloads
PREDECIR EL IMPACTO DE LAS OLCAS CONTRA EL COVID-19: UNA HERRAMIENTA PARA LA TOMA DE DECISIONES	VPS/SCI /SPH	21-Aug-2020 49 participants



SAMPLE METRICS

- # downloads
- avg. % completion
- avg. # pages read
- avg. time spent
- % save to device
- content searched

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