

## Inclusion and Accessibility of Persons with Disabilities in Emergency Assistance and Response

### Subsidiary Technical Group on Emergency and Security Systems (STG-ESS)

#### COORDINATES OF THE EVENT

**Day:** Wednesday April 27, 2022

**Time:** 11:00 am (Washington, DC, U.S.A) | 10 am (Quito, Ecuador) | 9 am (San Jose, Costa Rica)

**Location:** Zoom Platform

**Registration link:** <https://us06web.zoom.us/j/89872482768>

**Duration:** 2 hours (120 minutes)

**Language:** English/Spanish interpretation and sign language interpretation

#### AGENDA

**Opening Remarks and Introduction**      Guillermo Moncayo, Interim Director, DPS/OAS [3 minutes]  
Ing. Juan Zapata, President, ESS Subsidiary Technical Group [5 minutes]

**Panel 1**      **Presentation of the Document of Experiences N°2**  
Karen Bozicovich, Chief, Information and Knowledge Section,  
DPS/OAS [5 minutes]

**Round of Comments**      Emergency and Security Services or similar agencies that collaborated in the drafting of the Document of Experiences will have the opportunity to make brief remarks on the gains/progress achieved [20 minutes]

**Video Presentation**      Costa Rica 911 Emergency System Video [2 minutes]

**Panel 2**      **Presentation of the Protocol and Drafting Methodology**

**Moderator:** Karen Bozicovich, Chief, Information and Knowledge Section, DPS/OAS [3 minutes]

**Panelists:**

- Celia Maritza Gomez Sanchez, ISS ECU 911 [10 minutes]
- Angelica Maria Buñay Diaz, ISS ECU 911 [10 minutes]
- Luis Fernando Viera Eguiguren, FENASEC [10 minutes]

**Questions and answers** [20 minutes]**Video****Presentation**

Video of the Interinstitutional Protocol  
for the Handling of Emergency Alerts Involving  
Persons with Disabilities, by the Integrated Security  
Service (ISS) ECU 911 [2 minutes]

**Panel 3****Adaptation of the mobile app**

**Moderator:** Karen Bozicovich, Chief, Information and Knowledge Section,  
DPS/OAS [2 minutes]

**Panelist:**

- Monica Alexandra Nicolalde Muñoz, ISS ECU 911 [10 minutes]

**Questions and Answers** [15 minutes]**Closing**

Karen Bozicovich, Chief, Information and Knowledge Section,  
DPS/OAS [3 minutes]