

# Learning @ Internet Society Online Courses

## Learners' Guide

If you have questions about the learning platform, the course completion certificates, or anything else related to your learning experience, please email the Training and eLearning Team at [learning@isoc.org](mailto:learning@isoc.org).

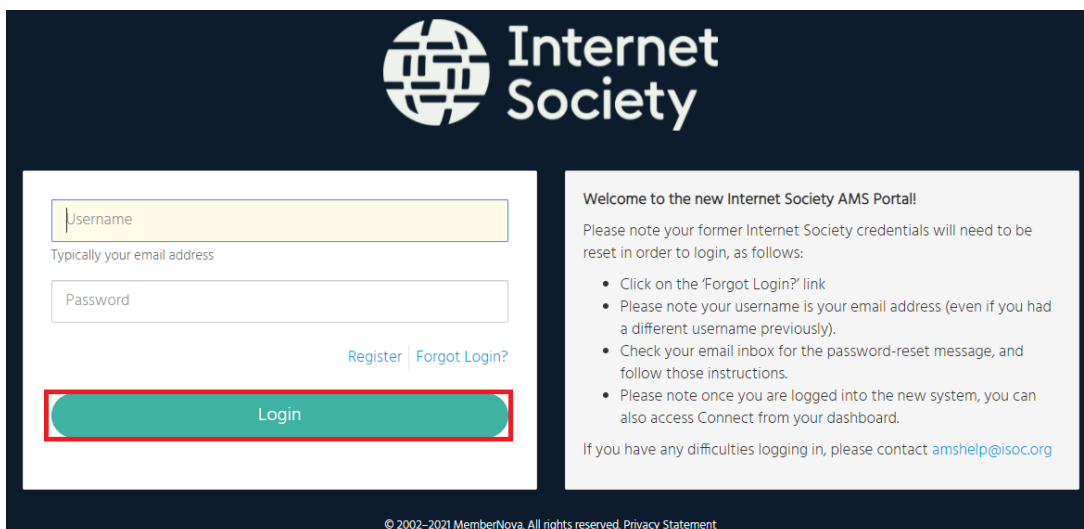
### Introduction:

You can access the Learning @ Internet Society learning platform through the Internet Society's [member portal](#) or directly at <https://learning.internet-society.org/>.

**IMPORTANT: Internet Society data protection policies prevent members of our team from creating profiles for others. You must create your own account and profile.**

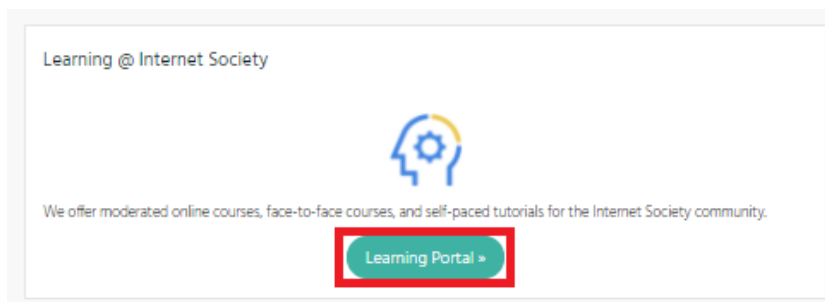
### Access For Existing Internet Society Members

If you are a member of the Internet Society, you can use your member portal username and password to access the learning platform. Login by adding your details and click "login".



The screenshot shows the Internet Society AMS Portal login interface. On the left, there is a login form with a 'Username' field (with a hint 'Typically your email address'), a 'Password' field, and a 'Login' button highlighted with a red border. Links for 'Register' and 'Forgot Login?' are also present. On the right, a welcome message states: 'Welcome to the new Internet Society AMS Portal! Please note your former Internet Society credentials will need to be reset in order to login, as follows:'. It lists three steps: 1. Click on the 'Forgot Login?' link. 2. Please note your username is your email address (even if you had a different username previously). 3. Check your email inbox for the password-reset message, and follow those instructions. It also notes that once logged in, users can access Connect from their dashboard. A contact email [amshelp@isoc.org](mailto:amshelp@isoc.org) is provided for login difficulties. At the bottom, a copyright notice reads: '© 2002–2021 MemberNova. All rights reserved. [Privacy Statement](#)'.

After logging in, use this tile on your member portal dashboard to launch the learning platform.



When you log in to the learning platform for the first time, you will need to make sure you read, understand, and agree to the terms and conditions of the Training Website. Once you click “I Agree”, you will be redirected.

## Access For New Learners

If you are not an Internet Society member, you may access the learning platform by either joining the Internet Society as a member or registering as a guest.

### Joining the Internet Society as a Member

If you wish to register as a member please visit [membership page](#), and fill out the membership registration form shown below.

Click the “Register” button (shown below):

Fill out the form below and click “Join Now” to complete the process.

## Join the Internet Society

Thank you for your interest in becoming a member of the Internet Society! We are thousands of members working to build an Internet for everyone, everywhere.

Please fill out the form below to register as a member. If you wish to create a [guest account](#) instead, please use the [guest registration form](#).

Internet Society takes privacy laws seriously. Your data will only be used as described in the [Internet Society Privacy Statement](#).

Our [code of conduct](#) has been implemented to guide our community and foster an open and secure environment. Please be sure to read it before getting started!

Your Contact Information

First/Given Name

\*

Last/Family Name

\*

Primary Email Address

\*

City

\*

Country

-- Select Country --

\*

Create your login credentials

Login

\*

Enter Password

\*

Confirm Password

\*

Permissions

The Internet Society is requesting your personal data to be able to communicate with you meaningfully in responding to your request. We will only use this information for the reasons above unless you consent to us using this information in other ways. You may always rescind your consent, per our [Privacy Statement](#).

☐ I provide my expressly informed consent to the use of my personal data as described in the Internet Society Privacy Statement. \*

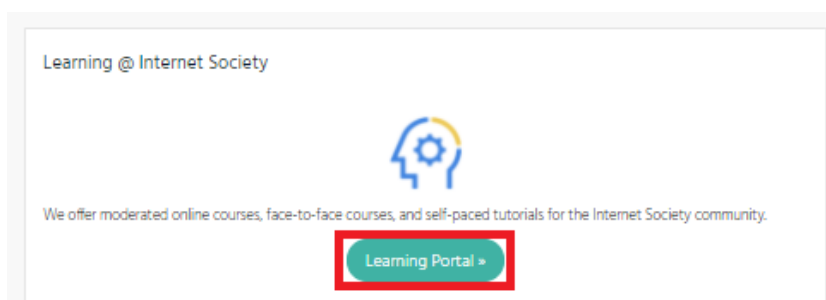
☐ I want to receive event, campaign and other email communication from the Internet Society. I can unsubscribe at any time.

Captcha

I'm not a robot

Join Now

After logging in, use this tile on your member portal dashboard to launch the learning platform.



When you log in to the learning platform for the first time, you will need to make sure you read, understand, and agree to the terms and conditions of the Training Website. Once you click “I Agree”, you will be redirected.

Terms and Conditions

You must read and agree to the Terms & Conditions in order to proceed

Terms and Conditions for Use of Training Website

This website and all associated content is owned by The Internet Society and the Internet Society Foundation, 11710 Plaza America Drive, Suite 400, Reston, Virginia 20190. These TERMS AND CONDITIONS FOR USE ("Terms and Conditions") are made between The Internet Society and the Internet Society Foundation (collectively, "ISOC") and any person ("User" or "You") who uses or visits this site (collectively the "ISOC Training Site").

BY ACCESSING THE ISOC TRAINING SITE, YOU SIGNIFY YOUR CONSENT AND AGREEMENT TO THESE TERMS AND CONDITIONS. IF YOU DO NOT AGREE TO THE TERMS AND CONDITIONS, PLEASE DO NOT ACCESS THE ISOC TRAINING SITE.

1. Course Access and Use


1. ISOC hereby grants You a non-exclusive, non-transferable license to use the ISOC content delivered through the ISOC Training Site in accordance with these Terms and Conditions.

2. By accessing the ISOC Training Site, you grant to ISOC a perpetual, paid-up, non-exclusive, irrevocable, worldwide (with no exception), sub-licensable license to use all work product developed by you, in whole or in part, delivered to ISOC Training Site for purposes of providing a course to you.

☒ I understand and agree to the terms and conditions (Required)

I DON'T AGREE

I AGREE

 [internetsociety.org](https://internetsociety.org)

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## Register as a Guest

If you are registering as a guest user and do not wish to become a member of the Internet Society, please visit the guest registration page, and fill out the registration form shown below, and click “Register” to complete the process.

### Register as a Guest

Thank you for registering with the Internet Society! We are thousands of members working to build an Internet for everyone, everywhere.

Please fill out the form below to create a guest account. If you wish to [register as a member](#) instead, please use [the member registration form](#).

The Internet Society takes privacy laws seriously. Your data will only be used as described in the [Internet Society Privacy Statement](#).

**Your Contact Information**

First/Given Name

\*

Last/Family Name

\*

Email

\*

City

\*

Country

-- Select Country --

\*

**Login Credentials**

Login

\*

Enter Password

\*

Confirm Password

\***Permissions**

The Internet Society is requesting your personal data to be able to communicate with you meaningfully in responding to your request. We will only use this information for the reasons above unless you consent to us using this information in other ways. You may always rescind your consent, per our [Privacy Statement](#).

☐ I provide my expressly informed consent to the use of my personal data as described in the Internet Society Privacy Statement. \*

☐ I want to receive event, campaign and other email communication from the Internet Society. I can unsubscribe at any time.

Captcha

Register

When you log in to the learning platform for the first time, you will need to make sure you read, understand, and agree to the terms and conditions of the Training Website. Once you click “I Agree”, you will be redirected.

**Terms and Conditions**

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- By accessing the ISOC Training Site, you grant to ISOC a perpetual, paid-up, non-exclusive, irrevocable, worldwide (with no exception), sub-licensable license to use all work product developed by you, in whole or in part, during the ISOC Training Site for any purpose, including, without limitation, to create, modify, and distribute content.

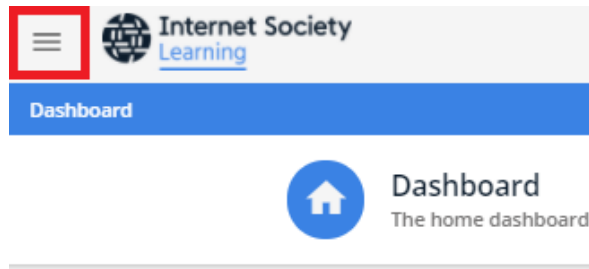
☒ I understand and agree to the terms and conditions (Required)

I DON'T AGREE

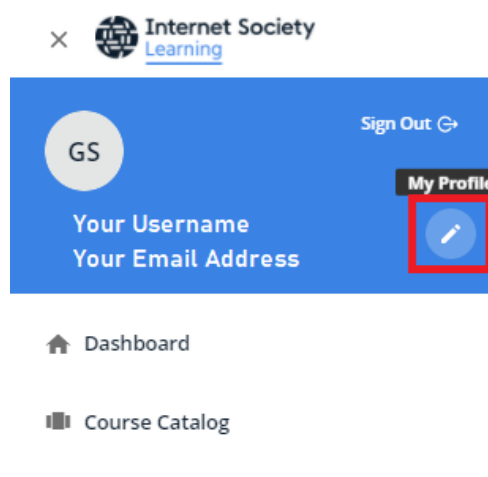
I AGREE

## How to Update Your Profile in the Learning Platform

Use the “hamburger” menu on the top left-hand corner of the home page as highlighted below:



Update your profile by using the pen icon next to your username:



Update your information, including contact information, personal information, credentials (if needed), social profiles, organization as shown below:

A screenshot of the "Personal Info" form. The form has a sidebar with tabs for "Personal Info", "Preferences", and "Conditions of Use". The main content area is titled "Personal Info" and "Manage your profile details and additional information". It includes an "Avatar" section with a "SELECT IMAGE" button. Below that is a "Details" section with fields for "Username (Disabled)" (containing "Your Username here"), "User Level (Disabled)" (containing "User"), "First Name" (containing "Your First Name here"), "Last Name" (containing "Your Last Name here"), and "Email" (containing "Your Email Address here"). A "SAVE CHANGES" button is highlighted with a red box at the bottom of the form.

- You can update the time zone and languages under the preferences tab.
- Once done, use the “save changes” button as highlighted above.

## What to Do if I Forget My Password?

No worries! Return to the [log in page](#) and click “Forgot Login” as shown below:

Internet Society

Username

Password

[Register](#) [Forgot Login?](#)

Login

If you experience issues logging in, please try another browser or clear your cookies. [Click here](#) to learn how.

For further assistance, please contact [amshelp@isoc.org](mailto:amshelp@isoc.org)

Welcome to the new Internet Society AMS Portal!

Please note your former Internet Society credentials will need to be reset in order to login, as follows:

- Click on the “Forgot Login?” link
- Please note your username is your email address (even if you had a different username previously).
- Check your email inbox for the password-reset message, and follow those instructions.
- Please note once you are logged into the new system, you can also access Connect from your dashboard.

If you have any difficulties logging in, please contact [amshelp@isoc.org](mailto:amshelp@isoc.org)

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Or simply use this link to access the password recovery page:

<https://admin.internetsociety.org/622619/Password/Recovery>

Type in your email address and click the “Submit” button:

Retrieve Login Information

Please enter your email address to retrieve your username and reset your password.

Email address **Your Email Address here**

Submit

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## Dashboard Overview

The dashboard shows the followings:

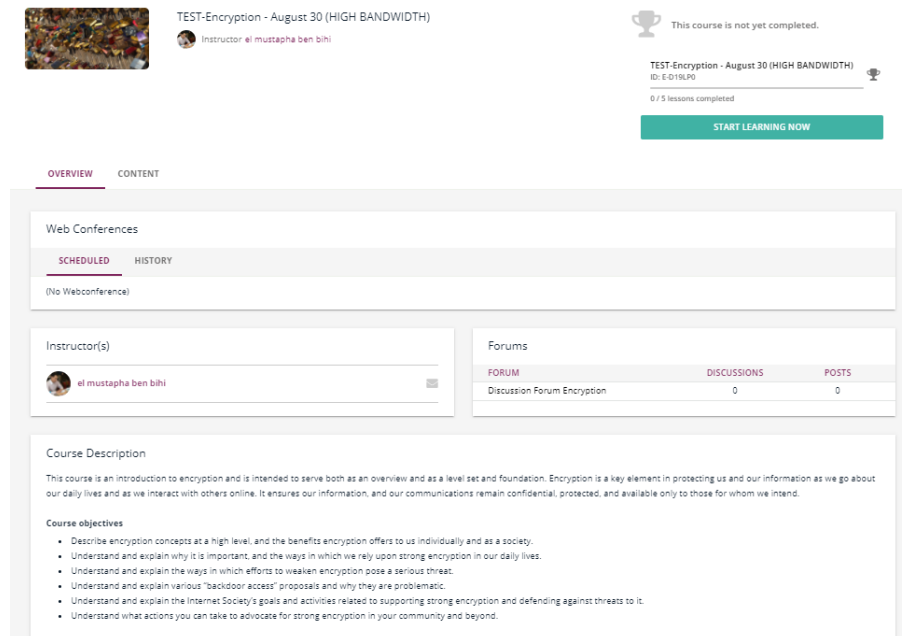
The dashboard is titled "Learning @ Internet Society Courses". It features a welcome message (#1) with a "COURSE CALENDAR" link. A search bar (#3) and a filter button (#2) are located at the top. A course navigation bar (#5) shows "1/4" of the courses. A grid of course cards (#6) displays details for "Encryption ILT - August 30", "Privacy - Text Based", "El Modo Internet de Interconectar (IWN): Protegiendo lo que Hace...", and "Mode de Fonctionnement du Réseau Internet (MFR): Protéger ce qui Fait...". A video player (#7) shows a message from Dawit Bekele. A "My Calendar" section (#8) displays a monthly calendar for June 2021. A "My Learning Statistics" section (#9) shows a message: "Whoops, there's nothing here. Looks like there's nothing for you to do in this area right now." A "My Completed Course and Learner Rankings" section (#10) shows "0 My awarded Badges" and "0 My total points". A "My To Do List" section (#11) shows a thumbs up icon and the message: "Well Done! Nothing's happening here right now. Take a well-deserved break." A "What's New?" section (#12) is located at the bottom left.

1. Internet Society Welcome Message with a link to the course calendar
2. Course filters button: allow you to filter the course by type, enrollment status, language, or bandwidth option
3. Search button: allows you to search for a specific course by name
4. Course display preferences: allows you to sort courses by name, code, or publishing date
5. Course navigation: allows you to navigate between courses for quick access
6. Course preview: displays course Image, title language and type
7. The welcome video
8. My calendar: provides more Information about the live sessions, courses dates.
9. My learning statistics: shows an overview of your progress and course stats
10. Completed courses and learner ranking: shows your badges and points.
11. My to do list: gives more Information on the live sessions, assignments, and other related tasks
12. What's new: displays the latest news

## Course Home Page Overview

Once you are in the course overview tab you will see the following items:

- Web conferences: You can access and participate in the biweekly live sessions
- Instructor(s) information: Contact details for the instructor.
- Discussion forum: You can introduce yourself at the start of the course and provide feedback to the tutor and the other learners.
- Course description: an overview of the course content and the learning outcomes.



TEST-Encryption - August 30 (HIGH BANDWIDTH)

Instructor: el mustapha ben bihi

This course is not yet completed.

TEST-Encryption - August 30 (HIGH BANDWIDTH)  
ID: E-019LP0  
0 / 5 lessons completed

START LEARNING NOW

OVERVIEW CONTENT

Web Conferences

SCHEDULED HISTORY

(No Webconference)

Instructor(s)

el mustapha ben bihi

Forums

FORUM	DISCUSSIONS	POSTS
Discussion Forum Encryption	0	0

Course Description

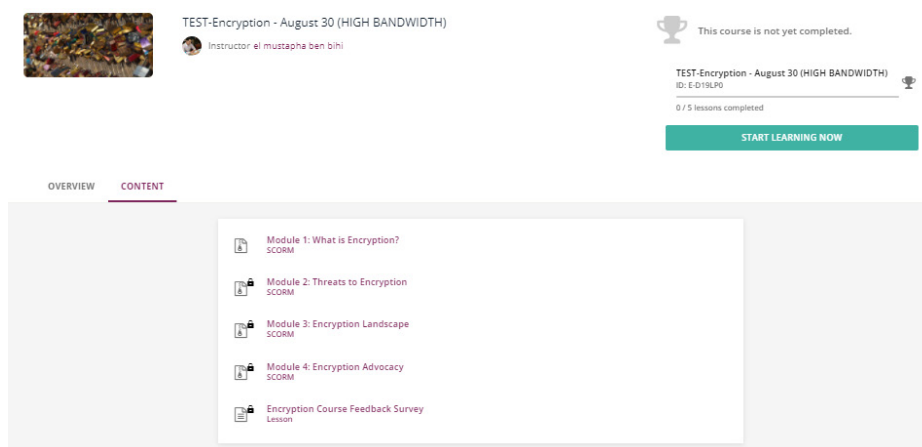
This course is an introduction to encryption and is intended to serve both as an overview and as a level set and foundation. Encryption is a key element in protecting us and our information as we go about our daily lives and as we interact with others online. It ensures our information, and our communications remain confidential, protected, and available only to those for whom we intend.

Course objectives

- Describe encryption concepts at a high level, and the benefits encryption offers to us individually and as a society.
- Understand and explain why it is important, and the ways in which we rely upon strong encryption in our daily lives.
- Understand and explain the ways in which efforts to weaken encryption pose a serious threat.
- Understand and explain various "backdoor access" proposals and why they are problematic.
- Understand and explain the Internet Society's goals and activities related to supporting strong encryption and defending against threats to it.
- Understand what actions you can take to advocate for strong encryption in your community and beyond.

On the course content tab, you will see the followings:

- Course modules: You can access and review the course content.
- Course survey: You will be able to provide feedback related to the course and learning experience.



TEST-Encryption - August 30 (HIGH BANDWIDTH)

Instructor: el mustapha ben bihi

This course is not yet completed.

TEST-Encryption - August 30 (HIGH BANDWIDTH)  
ID: E-019LP0  
0 / 5 lessons completed

START LEARNING NOW

OVERVIEW CONTENT

- Module 1: What is Encryption?  
SCORM
- Module 2: Threats to Encryption  
SCORM
- Module 3: Encryption Landscape  
SCORM
- Module 4: Encryption Advocacy  
SCORM
- Encryption Course Feedback Survey  
Lesson



## Social Sharing

### Why is social sharing important?

We encourage you to create interesting discussions around the course and its topics on social media. This will help expand your network, demonstrate your leadership skills, and help more people know where they can learn about the fundamentals of an open, globally-connected, secure, and trustworthy Internet.

### How can you share Learning @ Internet Society courses on social media?

On the course home page, click on the Social Sharing button in the top right-hand corner of the screen.

Choose the social media platform through which you'd like to share the course (Twitter or LinkedIn) and then click on its logo.



The sharing window will be opened. Add a personalized message if you wish, then click post or tweet.

## Course Formats and Course Completion

Learning @ Internet Society courses are available in three languages (English, French, and Spanish) and three formats (high-bandwidth, low-bandwidth, and text-based, which is [WCAG 2.1 AA certified](#)). To successfully complete a moderated or self-paced course, you must complete all modules of the course in the same language AND the same format.

For example, if you begin the English language Internet Governance course (a total of six modules) and complete two modules in the low-bandwidth format and four modules in the high-bandwidth format, the learning platform will indicate that you have not completed the course. Similarly, if you begin the English language Internet Governance course and complete four modules in high-bandwidth but then complete two modules in the high-bandwidth format for the French language Internet Governance course, the learning platform will indicate that you have not completed the course.

To successfully complete the Internet Governance course, you must complete the entire course in one language (English, French, or Spanish) and in one format (high-bandwidth, low-bandwidth, or text-based). You are welcome to view the other formats and languages of a course, however, please remember you can only be considered to have completed a course when you complete all modules in one language and format.

## Course types: Moderated (with a tutor) and Self-Paced

### Moderated Courses:

1. View available courses in our [2021 course catalog](#).
2. Moderated courses last four to six weeks.
3. Moderated courses start on Mondays, and they are organized in weekly cycles. You will study one or two modules per week.
4. Course content is released on a weekly basis every Monday at 00:00 UTC.
5. One-hour live sessions are scheduled biweekly via Zoom in the course portal. The live sessions are designed to provide learners with the opportunity to ask the course tutor questions or share comments related to the content covered during the moderated course. You may also ask questions about events in your country or region that relate to the course content.
6. If you are unable to attend the live session, the sessions will be recorded for later viewing. Watching a recording will be counted towards mandatory attendance.
7. In addition to the biweekly live sessions, moderated courses have discussion forums where learners may ask additional questions or post comments about the content covered during the full duration of the course. The course tutor will provide daily feedback.
8. Please note: You will receive reminder emails while taking moderated courses. These emails may be delivered to your spam folder. Therefore, please adjust the settings of your email provider to ensure that you receive all emails from [noreplylearning@isoc.org](mailto:noreplylearning@isoc.org) and [learning@isoc.org](mailto:learning@isoc.org).

### Online Self-Paced Courses:

There are currently four self-paced courses available on-demand:

1. Digital Footprints
2. Internet Society Chapters Management Essentials
3. Internet Society Foundation Grant Application and Project Implementation Guidance
4. Privacy

Once you are in the self-paced course, you will see the following items:

- Course modules: Here you can access and review the self-paced course content.
- Self-paced course survey: Here you will be able to provide your feedback related to the self-paced course and your learning experience.

Please note: You will receive reminder emails while taking self-paced courses. These emails may be delivered to your spam folder. Therefore, please adjust the settings of your email provider to ensure that you receive all emails from [noreplylearning@isoc.org](mailto:noreplylearning@isoc.org) and [learning@isoc.org](mailto:learning@isoc.org).

### Survey and certificate (available for moderated and self-paced courses):

- To fully complete a moderated or self-paced course, you **MUST** complete the end-of-course survey. If you do not complete the course survey, you will not receive a certificate and will not be considered to have completed the course.
- Your feedback is important for us to continue improving.

Read our [course catalog](#) for additional information.

## Contact Information

Contact the Training and eLearning team for technical support while taking any course, questions about the platform, certificates, or anything else at [learning@isoc.org](mailto:learning@isoc.org).

## Accessibility Instructions

We are committed to providing accessible experiences for all users, regardless of their abilities. The learner experience of your platform is accessible using screen readers and keyboard navigation.

### Screen Readers

You can navigate the accessible areas of the learner experience and interact with it via a screen reader. We test our interface with NDVA and JAWS on Microsoft Windows, with Chrome and Mozilla Firefox.

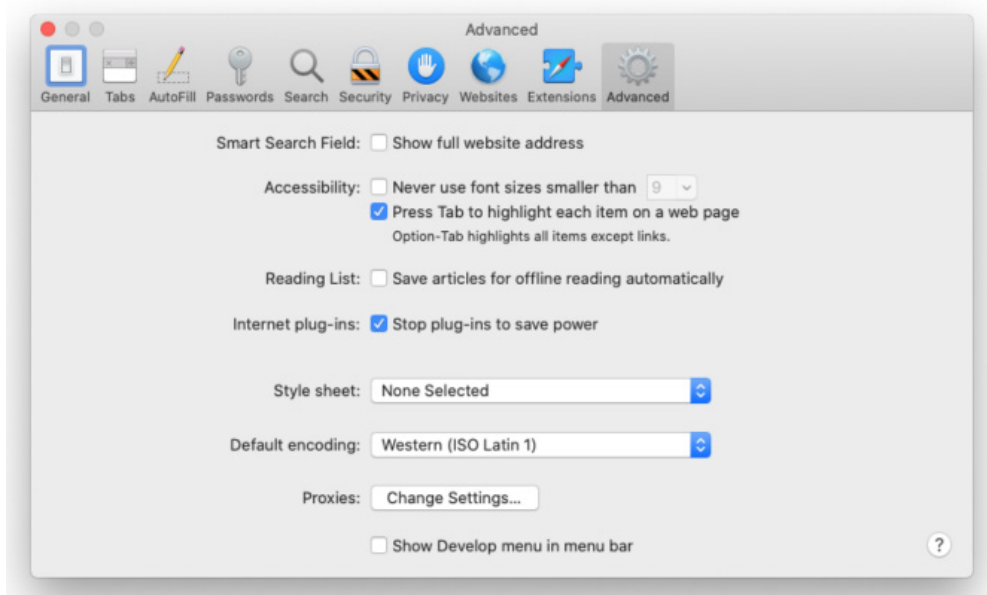
### Keyboard Navigation

You can navigate the accessible areas of the learner experience with ease using a keyboard. The keyboard navigation is enabled by default on Windows computers, as well as on Google Chrome with any operating system, but it must be enabled manually when using Safari and Mozilla browsers on Mac.

### How to enable keyboard navigation:

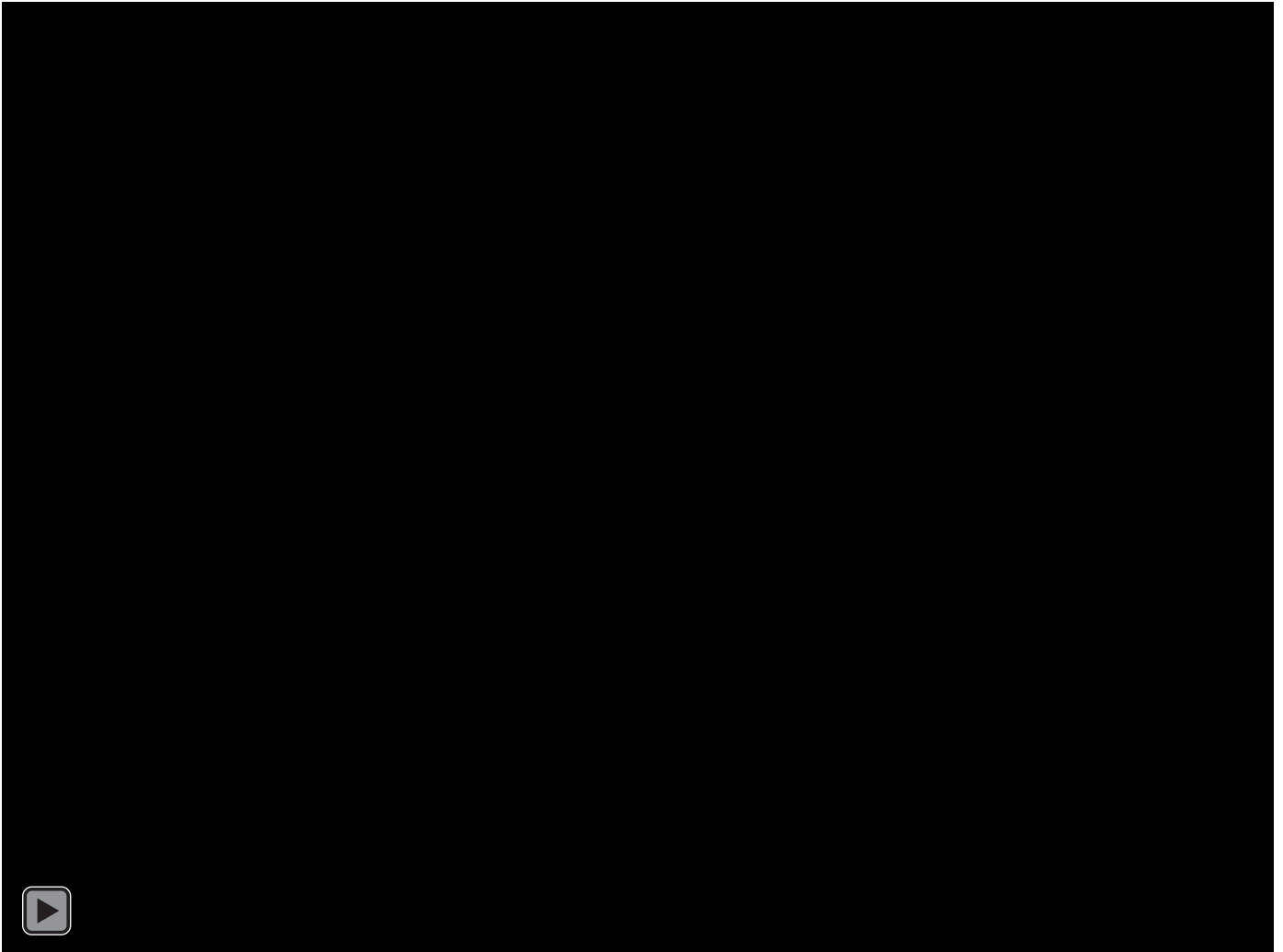
#### Safari

1. Open your Safari browser, then go to Safari on the menu bar and choose Preferences.
2. Click the Advanced tab.
3. Mark the accessibility option that lets you Press Tab to highlight each item on a webpage.



### Mozilla Firefox

1. Open your Mozilla Firefox browser, then go to Firefox on the menu bar and choose Preferences.
2. Move to the Privacy & Security tab and flag the Prevent accessibility services from accessing your browser option.
3. Restart your browser to make your changes effective.



[Read further information](#) about the accessibility features in our platform.